YOUR RECEIPT - Keep me for your records

ORDER DATE	ORDER NUMBER

RETURNS NOTE - Tear off and include with your returned items

ORDER NUMBER	

OASIS

QTY	PRODUCT CODE	DESCRIPTION	PRICE	RETURN QTY	PRODUCT NO.	REASON CODE
REASON FOR I. Doesn't fit me 2. Doesn't suit me 3. Doesn't match description or image 4. Faulty 5. My package arrived damaged REFUND 6. Ordered more than one size or colour 7. Arrived too late 8. Other reason please detail						

(i)

*Please note that this item(s) is an online exclusive and can only be returned via our postal or drop off options. Unfortunately, we are unable to accept returns of this item in-store.

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THE IMPORTANT DETAILS

Changed your mind? No problem. You can return it free of charge by filling in the returns note and enclosing it with your items. If you have received multiple parcels you can return them all together, just include all the returns notes in the package.

Items returned must be unworn and sent back in the condition in which they were sold, including any tags and packaging.

Full price items must be returned within 28 days of purchase and sale items must be returned within 14 days. Please note that it may take 3-5 working days for your return to reach us and we aim to process your return within 7 days from date of arrival to our warehouse.

Visit oasis-stores.com for full terms and conditions.

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